Pre-bid meeting minutes For E-15/NHM/SHS/Maintain and Operate Mobile Medical Units/16-17 For Maintain and Operate Mobile Medical Unit in Maharashtra

Following officers were present for the Pre-Bid Meeting:

- 1. Shri. Dilip Jadhav, Project Director, EMS, NHM
- 2. Dr. Shashikant Jadhav, Joint Director, NHM
- 3. Shri. Jaydeep Shere, SAM (Finance), Mumbai Behalf of Director Finance, NHM
- 4. Shri. Yogesh Yeole, Procurment Officer, Procurement Cell, NHM
- 5. Dr. Sameer Agalave, Programme Officer, RT & MMU, NHM

In the following Bidder present in the meeting

- 1. Piramal Swasthya Management and Research Institute
- 2. Shatayushi Foundation, Majalgaon,
- 3. Shri. Shivaji Education Society, Amravati
- 4. HLL Lifecare Ltd. Kerala, India.
- 5. Savitribai Phule Mahila Bahuddeshiya Santha, Beed
- 6. Arihant Medical Foundation and Research, Ahmednagar
- 7. BVG India Pvt. Ltd.
- 8. Swami Vivekananda, Hingoli
- 9. Arogyabharathi
- **10.Wockhardt Foundation**
- 11.YUVA, Ahmednagar

Sr. No.	Name of Bidder	Tender Specification	Queries Raised By Bidder	Expert Remarks
1	AV industries Private Limited	Page no 12; SECTION-V Point No. 2	The bidder and in case of a consortium all the participants shall have at least three years' experience in providing medical care at community level. In support of this, a statement regarding assignments of similar nature successfully completed during the last three years should be submitted as per Proforma in Appendix _A'. For fair and competitive bid participation We, AV industries Private Limited, request you to please relax the above clause as. The bidder and in case of a consortium, any one participant shall have at least three years' experience in providing medical care at community level. In support of this, a statement regarding assignments of similar nature successfully completed during the last three years should be	No Change As per tender Document.
2	Innowave IT Infrastructures Limited	Page no 12; SECTION-V Point No. 2	submitted as per Proforma in Appendix _A The bidder and in case of a consortium all the participants shall have at least three years'' experience in providing medical care at community level. In support of this, a statement regarding assignments of similar nature successfully completed during the last three years should be submitted as per Proforma in Appendix _A'. For fair and competitive bid participation We, AV industries Private Limited, request you to please relax the above clause as. The bidder and in case of a consortium, any one participant shall have at least three years'' experience in providing medical care at community level. In support of this, a statement regarding assignments of similar nature successfully completed during the last three years should be	No Change As per tender Document.

			submitted as per Proforma in Appendix _A	
3	BVG India Ltd.	Page no. 12 Section – V Point no. 7	The bidder should have own hospital in each of 6 district/operational area OR The bidder must have affiliation with at least one hospital in each district since last 3 years. Such affiliation will be taken in consideration only if the said hospital is empanelled under Rajiv Gandhi Jeevan dayee Arogya Yojana (This conditional consideration is exempted for Nandurbar district & alternative arrangement of minimum 20 beds from any hospital in the district since last 3 years will be taken in consideration). - We are operating 108 Ambulance Service across Maharashtra as per same we are having affiliation with various hospitals in Maharashtra, will this experience consider.	AffiliationwithanyGovt./Municipal/TrusthospitalempanelledunderRajeevGandhiJeevanDayeeArogya
4	BVG India Ltd.Page no. 12 Section - V Point no. 10Bombay N hospital a affiliation		Bombay Nursing Home Registration Act. 1949 certificate of hospital and MoU with affiliated hospital on dated since affiliation must be submitted. - Kindly remove this clause.	
5	BVG India Ltd.	Page no. 8 Section - II Point no. 7	The Bidder shall provide a declaration of extension guarantee from the bidder in the format given in the "Appendix-G" to the effect that the firm is ready to operate any more new MMU Units/Units if required in the future in the different operational areas/district effectively with the same prices quoted in the bid. The bidder shall keep price valid for the period for 3 years from the date of approval. - Price changes to be allowed and how many such new requirements would be there.	No Change As per tender Document.

6	BVG India Ltd.	Page no. 10 Section – IV Point no. 1.3	To arrange supply free of cost good quality generic drugs and consumables as per the requisitions received from the service provider and to make all effort to keep the MMUs well stocked with drugs and consumables at all the times. Supplies shall be made within 3 days of requisitions. - List of generic medicines to be provided	List of Medicine to be expected in MMU as per Government of India Guideline is to be followed. Copy enclosed here with reference page no. 10.
7	BVG India Ltd.	Page no. 10 Section - IV Point no. 2 (Obligations of the service provider)	Obligations of the service provider: - 1. How many MMU's are available with the state? 2. How many are operational & How many are stand by 3. Conditions of the equipment's is existing MMU, will replacement of non-functional equipment's be done by authority or by us, if it is to be done by us then would be paid at actuals.	 & 2. Total 40 MMU are operating in Maharashtra under NHM. Conditions of the equipment's is existing MMU, will replacement of non-functional equipment's be done by Service Provider and funds will be provided from MMU operational cost per annum equipment maintenances. However service provider has to follow the procedures/norms of SHS to incur the expenditure.
8	BVG India Ltd.	Page no. 11 Section - IV Point no. 2 (8)	 The service provider would procure all necessary road and goods permits for the MMU and maintain the same throughout the period. Will the service provider be exempted from tolls and taxes since they are operating the vehicles for medical purposes. 	MMU vehicle is registered in the name of District Health Officer in respective district. So, service provider be exempted from tolls.
9	BVG India Ltd.	Page no. 11 Section – IV Point no. 2(15)	If required in the future, service provider shall operate any more new MMU Unit/Units in the different operational area/district (not mentioned in the agreement) effectively with the same prices quoted in the bid. - Same price would not be possible cause any change in fuel	No Change As per tender Document.

			charges, taxes, wages etc. need to be considered as well.	
10	BVG India Ltd.	Page no. 14 Section - VI Point no. 4 (d)	 The total cost of tender would be the basis to calculate nor operative cost per MMU per day. For all days when a certain number of MMU has not been functional, cost deducted would be: In case the MMU is non-functional due to break down and no stand by is available then is such cases deductions would 	No Change As per tender Document.
11	BVG India Ltd.	Page no. 15 Section - VI Point no. 9	 ho stand by is dvaluate then is such cases deductions would happen. Termination of Agreement Kindly relax this as either EMD or Security should be forfeited and not both. 	No Change As per tender Document.
12	BVG India Ltd.	Page no. 16 Section - VI Point no. 11	 General Terms and Conditions What would be the operational hours? Would it be different terrain wise? Does the helpline have to be operational 24X7? 	MMU Operational Hour Minimum 9 Hours compulsory per day (If more beneficiaries, MMU staff need to stay more time in village.) In case of emergency/need time shall be extended and no extra payment will be made to vendor.
13	BVG India Ltd.	Page no. 6 Section - II Point no. 1 (d)	 The prices quoted shall be firm and shall include all taxes and duties. This shall be quoted in the format as per attached Appendix =D only. Kindly make the price bid as exclusive of all the present taxes as applicable and all the other taxes which may be levied by the Govt. from time to time, as you will agree that it is not possible to anticipate which taxes the Govt. may levy in future. 	No any 24X7 Help line The prices to be quoted exclusive service tax. However revised format of Appendix-D is enclosed here with reference page no. 12. The payment will be subject to TDS as per Income Tax rules and other statutory deductions as per applicable laws.

14	BVG India		Price Variation	No Change
	Ltd.		- Kindly incorporate a Price Variation Clause in the tender taking care of the Minimum wages, fuel hike, medical equipment maintenance, drugs and consumables etc.	As per tender Document.
15	Piramal Swasthya Management and Research Institute	Page No. 12 Section - V Point No. 7	The bidder should have own hospital in each of 6 district/operational area OR The bidder must have affiliation with at least one hospital in each district since last 3 years. Such affiliation will be taken in consideration only if the said hospital is empanelled under Rajiv Gandhi Jeevandayi Arogya Yojana (This conditional consideration is exempted for Nandurbar district & alternative arrangement of minimum 20 beds from any hospital in the district since last 3 years will be taken in consideration).	The applicant having experience of operating MMUs in Maharashtra or any other state may be considered. (Private/Public Sector)
			states of Assam and Andhra Pradesh in PPP mode and all referrals are mapped to the nearest PHC /CHC in that village	
16	Piramal Swasthya Management and Research Institute	Page No. 12 Section - V Point No. 10	 Bombay Nursing Home Registration Act. 1949 certificate of hospital and MOU with affiliated hospital on dated since affiliation must be submitted. Request that this criteria be relaxed as we do not have any affiliations with any hospitals in Maharshtra or other states where we operate the MMUs 	It is allowed if the bidder have Affiliation with any Govt./Municipal/Trust hospital empanelled under Rajeev Gandhi Jeevan Dayee Arogya Yojana (at least 30 bed capacity) in Maharashtra or any other state, may be considered for last 3 years.
17	Piramal Swasthya Management and Research Institute	Page No. 14 Section - VI. Point -7	Says payment will be made monthly however page 38 mentions it will be two monthly - Request for clarification on payment terms	Should be read as in Section – VI, Point No. 7 Periodicity of Payment The payment will be made on

Ltd. Kerala, India		monthly basis whereas in another clause it is mentioned as bi-monthly.	quarterly basis, after submission of invoice and other requisite document.
		- Request you clarify the payments terms	Should be read as in Appendix -I , Point No. 11.2, The payment will be made on quarterly basis, after submission of invoice and other requisite document.
Piramal	Page No. 17	GPS-GPRS breakdown should be informed to the state on	No Change
Swasthya Management	Section No. – VI Point 13. Penalty	the same day else a penalty will be charged.	As per tender Document.
		- We request that alternate proofs of service being held at	
		ĕ	
			Allowed to conduct a physical
•		the bld	inspection of the existing vehicles.
		- We request that our Fleet Management team be allowed to	venicies.
		1 0	
		submission of the bid.	
Piramal	Page No. 46	Appointment of MBBS doctor	No Change
Swasthya	Annexure III		As per tender Document.
0		1	
and Research Institute		Ayush doctors as it is very difficult to get MBBS doctors to work in remote locations.	
HLL Lifecare	Page no. 12,	The bidder should have own hospital in each of six districts /	It is allowed if the bidder have
Ltd. Kerala,	· 1	1	Affiliation with any
India.	no. 7	±	Govt./Municipal/Trust hospital
		•	empanelled under Rajeev
			Gandhi Jeevan Dayee Arogya Yojana (at least 30 bed capacity)
			in Maharashtra or any other
		e	state, may be considered for last
		3 years will be taken in consideration)	3 years.
	Piramal Swasthya Management and Research Institute Piramal Swasthya Management and Research Institute Piramal Swasthya Management and Research Institute HLL Lifecare	Piramal SwasthyaPage No. 17 Section No. – VI Point 13. PenaltyManagement and Research InstitutePoint 13. PenaltyPiramal SwasthyaHanagement and Research InstitutePiramal SwasthyaPage No. 46 Annexure IIIPiramal and Research InstitutePage No. 46 Annexure IIIPiramal Management and Research InstitutePage No. 46 Annexure IIIPiramal Management and Research InstitutePage No. 46 Annexure IIIManagement and Research InstitutePage No. 46 Annexure III	Piramal Page No. 17 GPS-GPRS breakdown should be informed to the state on the same day else a penalty will be charged. Management and Research Institute Point 13. Penalty - We request that alternate proofs of service being held at the designated location should be considered. Piramal Swasthya Management and Research Institute Physical inspection of the existing MMU's before submitting the bid Piramal Swasthya Management and Research Institute Page No. 46 Piramal Management and Research Institute Page No. 46 Appointment of MBBS doctor - We request that this criteria be relaxed to allow BAMS or Ayush doctors as it is very difficult to get MBBS doctors to work in remote locations. HLL Lifecare ILL Lifecare Indicator No. 7 Page no. 12, Section-V, point no. 7 HLL Lifecare Indicator No. 7 Page no. 12, Section-V, point no. 7 No. 7 Section-V, point no. 7 Page No. 46 Appointment of MBBS doctor sto is districts / operational area or the bidder must have affiliation with at least one hospital in each of six districts / operational area or the bidder must have affiliation with at least one hospital in each district since last 3 years. Such affiliatin will be taken in consideration is exempted for Nandurbar distri

			- Request to kindly allow the bidders who have affiliation with hospitals in other states where they are running the MMUs.	
23	HLL Lifecare Ltd. Kerala, India	Page no. 12, Section – V, point no. 10	 Bombay Nursing Home Registration Act. 1949 certificate of hospital and MoU with affiliated hospital on dated since affiliation must be submitted. Request to kindly clarify the clause. It is for the bidder or the affiliated hospitals with whom the bidder will tie up. 	No Change As per tender Document.
24	HLL Lifecare Ltd. Kerala, India	Page no. 9, Section-III, point no. 4 (Criteria / Parameter - 2)	- Request to kindly allow bidders who have Diagnostic lab running in Maharashtra.	No Change As per tender Document.
25	HLL Lifecare Ltd. Kerala, India	Page no. 9, Section-III, point no. 4 (Criteria / Parameter - 3)	- Request to kindly allow bidders who already have MMUs running in other states apart from Maharashtra.	The applicant having experience of operating MMUs in Maharashtra or any other state may be considered. (Private/Public Sector)
26	HLL Lifecare Ltd. Kerala, India		Request to clarify the running of the MMU, average kilometer per day.	No Change As per tender Document.
27	HLL Lifecare Ltd. Kerala, India		Request you clarify the no. of working days of the MMU.	No. of Working days of the each MMU is 24 days per month.
28	HLL Lifecare Ltd. Kerala, India		Are the MMU equipment proposed in the RFP needs to be procured by the bidder? If yes then where to book the expenses as it is not mentioned in the same.	No Change As per tender Document. (Please read Page No. 10 Section – IV 2.1).
29	HLL Lifecare Ltd. Kerala, India		 Bid Submission date Request to extend the bid submission date for another 10 more days so that the actual scenario for the MMUs can be analysed at all the 8 districts. 	The last date for Bid submission will be 2^{nd} November, 2016 up to 2.00 pm and Technical Bids will be Opened on 3^{rd} November, 2016 2.00 pm.

30	Everybody has raised the query regarding names of blocks and		Mob	ek and Nows.	cal Unit 1 lo. of Vil	
	No. of Villages for	 	Sr. No.	Mobile District Name	Medical Unit Name of Block	No. of Villages
	Mobile		1	Satara	Mahabalesh war	62
	Medical Unit.		2	Parbhani	Gangakhed, Palam, Purna	40
			3	Raigad	Karjat	60
			4	Plaghar	Jawhar & Mokhada	52
			5	Nanded	Dharmabad, Biloli, Himayatnaga r	45
			6	Nandurbar - Akkalkuwa	Akkalkuwa	46
			7	Nandurbar - Taloda	Taloda	57
			8	Nandurbar - Dhadgaon	Dhadgaon	44

Commissioner (FW) & Director NHM, Mumbai

MMU Medicines and Consumable List

Type of Medicine	Name of medicine/consumable	Type of Medicine	Name of medicine/consumable
	Inj. Atropine sulphate 0.6 mg		Tab. Roxithromycin 150 mg
	Inj. Calcium Gluconate 10%		Tab Erythromycin 250 mg
	Inj. Theophyllin 50.6mg + Etophyllin 169.4mg/2 ml		Tab. Ciprofloxacin 250 mg
	Inj. Dexamethasone 2 mg/ml		Tab. Norfloxacin 400 mg
	Inj. Oxytocin		Furazolidine Tab.
	Inj. Sodabicarbonate 7.5 mg		Furazolidine Syp. Bottles
	Inj.ChlopheniramineMaleate (2ml)		Metronidazole Tab (400 mg)
EMERGENCY MEDICINE	Inj.Adrenaline 1 mg		Metronidazole Tab (200 mg)
	Inj.Lignocaine 2%	ANTIBIOTICS	Cap. Amoxicillin 250mg
	Inj.Dopamine 200 mg	ANTIBIOTICS	Syp. Amoxicillin 250mg
	Inj. Diazepam		Septran SS Tab
	Inj. Vit.K 10 mg/ml (Menadion bisulphate)		Sofracort Eye + Ear drops
	Inj Anti Snake Venum serum		Soframycine Ointment
	Inj. Frusemide		Syp. Ampicilin
	Inj. Anti-Rabies		Amoxicillin syp. Bottels
	Tab. Amlodipine 5 mg		Ampicillin Caps (250 mg)
	Amitriptyline tab.		
	Omeprazole Cap.		Ciplox – TZ tab
	Metoclopramide		Sy. Cotrimazole (septran)
	Hydrochlorothiazide		Sy. Furazolidine 60 ml
	Lasix Tab.	ANTIAMOEBIC	Tab. Furazolidine 100 mg
	Amlodipine Tab		Tab. Metronidazole 200 mg
GENERAL MEDICINE	Paracetamol Tab		Whitfield's ointment
AND NON	Phenobarbitone Tab.	-	Griseofulvin Tab
COMMUNICABLE DISEASES	Prednisolone Tab.	ANTIFUNGAL	Fluconazole Tab
DISLASES	Ranitidine Tab.		Miconazole Tab
	Salbutamol Tab.		Tab. Griseofulvin 125 mg.
	Sorbitrate		Tab. Multivitamin
	Cough syrup. Bottles		Tab/Cap Iron Folic Acid (S R)
	CPM Tab.	NUTRITIENTS	Vitamin A/E Capsule
	Codeine Tab.	4	Vit. A Solution
	Diclofenac + Dicyclomine Tab.	1	Vit. D Sache

	Diclofenac SR Tab.		Tab. Vitamin B.Complex
	Dicyclomine Tab.		Tab. Calcium Carbonate
	Digoxin Tab		Tab. Etophylline & Theophyulline SR
	Antacide Tab		Primaquine Tab.
	Brufen Tab.		Pyrimenthamine + Sulphadoxine Tab.
	Aspirin Tab	ANTIMALARIALS	ACT (A/SP, Adult) DMO
	Asthalin Respiratory solution		Chloroquine syrup bottles
	Atenolol Tab		ACT (A/SP, <1 yr)
	BC tab		Normal Saline 500 ml
	Betamethasone Ointment (Betnovate)	DISINFECTANTS	Dextrose 5 % 500 ml
	Calamine lotion	DISINFECTANTS	I.V.Dextrose in Normal Saline 500 ml
	Calcium Tab		Ringer lactate 500 ml
	Carbamazepine Tab		Povidone Iodine Solution 500 ml
	Amlodipine Tab.	DISINFECTANTS	Denatured sprit
	Sy. Albendazole 10 ml		Surgical Gloves
	Tab. Albendazole 400 mg		Scalp Vein set
	Sy. Paracetamol 60 ml		Kidney tray (Plastic) 12"
	Tab.Paracetamol 500 mg		Scapel Blade
	Tab. Cetrizine 10mg		Cotton roll 500 gm
	Urine Dip Sticks	OTHER CONSUMABLES	Rolled bandages
	Condoms	OTHER CONSUMABLES	Paper Adhesive Tape
OTHERS	Tab.Diclofenac sodium 50 mg		Elastic Crepe Bandages Non-sterile-10 cm
OTHERS	Inj. Diclofenac sodium		Sterile water for injection
	Cap.Omperazole 20 mg		Disposable Syringes – 2cc, 5cc
	Inj. Ondansterone 2mg/ml		IV Set
	Inj. TT		Disposable Needle – 22G, 24G, 23G
	DEC Tab	WORMICIDALS	Albendazole syp.
	Inj. Tonaboline	WORMICIDALS	Albendazole tab.
	ORS Powder 27.5 gm W H O Formula		Tourniquet
	Gama Benzene hexachloride 1% w/w Lotion		Collection bulbs-EDTA, PLAIN
	Framycetin sulphate BP 15 mg (1.5%)		Lancet needles
	Povidone-iodine-Ointment		Stains field-A, B
	Cream. Miconazole	LABORATORY EQUIPMENTS	Pregnancy Test Card
	Sukhade Oint-(Ayurvedic)		Multi Uri Sticks
LOCAL APPLICAION	Ciprofloxacin eye drop		Widal Test kit
	White Petroleum Jelly		Slides-Standard
	Lignocacine 2% Jelly		Urine routine – Albumin/Sugar strips
	Gentamycin eye/ear drop		lowing instruments-Stainless steel tray with lid, Steel bowl,
	Xylocaine Jelly 2 %		g forceps, Anterior vaginal wall retractor, Uterine sound, Long ved scissors, Artery clamp

Appendix-D

FINANCIAL BID

1. Name of the Bidder:....

2. Prices Quoted :-

Table (A)

Table (A-1) (2016-17)

S.No	Cost Head per MMU	Operational Cost Per annum (INR)	No. of Units quoted for	Total Cost			
01	Human Resources (Per MMU)						
02	Maintenance and Repair of vehicle, POL						
03	Equipment Maintenance						
04	Consumables & Regents (excluding drugs)						
05	Medicine						
06	Contingency						
07	Total Cost per MMU						
	Total Cost of the proposed project per ann	um					
	Taxes if any (like Service Tax etc.)						
	Grand Total						

(In words Rs.....)

Table (A-2) (2017-18)

S.No	Cost Head per MMU	Operational Cost Per annum (INR)	No. of Units quoted for	Total Cost
01	Human Resources (Per MMU)			
02	Maintenance and Repair of vehicle, POL			
03	Equipment Maintenance			
04	Consumables & Regents (excluding drugs)			
05	Medicine			
06	Contingency			
07	Total Cost per MMU			
	Total Cost of the proposed project per ann	um		
	Taxes if any (like Service Tax etc.)			
	Grand Total			

(In words.....)

Table (A-3) (2018-19)

S.No	Cost Head per MMU	Operational Cost Per annum (INR)	No. of Units quoted for	Total Cost
01	Human Resources (Per MMU)			
02	Maintenance and Repair of vehicle, POL			
03	Equipment Maintenance			
04	Consumables & Regents (excluding drugs)			
05	Medicine			

06	Contingency			
07	Total Cost per MMU			
	Total Cost of the proposed project per ann			
	Taxes if any (like Service Tax etc.)			
	Grand Total			

(In words.....

Table (B)

Total Recurring cost for oprationalization of Mobile Medical Units

Financial Year (a)	Per MMU Per Annum (b)	Total Cost of the proposed project per annum (Excluding Service Tax) (c)	Taxes if any (like Service Tax etc.) (d)	$\begin{array}{c} \textbf{Total} \\ (\mathbf{e} = \mathbf{c} + \mathbf{d}) \end{array}$
2016-2017 Table (A-1)				
2017-2018 Table (A-2)				
2018-2019 Table (A-3)				
Total (Total Cost of the proposed project for 3 yrs.)				

(Total project cost for 3 years Rs. In Words_____)

In case of Increase or decrease in quantity during contract period, the payment will be binding on the agency per approved unit cost only.

The Opex cost should include Human Resources (Per MMU) Maintenance and Repair of vehicle, POL, Equipment Maintenance, Consumables & Medicine, Contingency. Above lists of Opex is only indicative and not exhaustive.

The successful bidder should produce invoices for the payment.

Rates of the eligible bidders will be compared with L1 (Lowest one) on Total recurring Cost excluding Service Tax for operationalization of Mobile Medical Unit given in Table (B) as total project cost.

Signature.....

Name.....